

**Member:**

Sharon Herron  
202 Bench Drive  
Kalispell, MT 59901

**Categories:**

Air Duct Cleaning  
Heating & A/C

**Services Performed:**

Yes

\* More Weight is given to a review where work has been completed.

**Work Completed Date:**

January 15, 2013

**Hire Again:**

Yes

**Approximate Cost:**

\$354.00

**Description Of Work:**

Furnace and air ducts were cleaned in just the time estimated. Gas leak discovered, pipe nut tightened with small leak left. Tech pointed this out, and showed owner how to correct the problem safely. Hours later the furnace would not start, call to Air Pro, and tech relayed suggestions, but without success. He returned and went through the furnace, finding broken switch which he repaired.

**Member Comments:**

alaArrived on time, wore shoe covers, laid covers over floors and carpet areas involved, completed work in time estimated. Very professional attitude of owner and tech who came to the house. When the furnace would not start later in the day, he gave up his planned activity of the evening to return to help me. His attitude, and that of the owner, remained professional, customer service centered, and full of integrity. I would recommend this company to anyone and everyone, and I have been, as word of mouth is powerful.

<b>Overall</b>	<b>A</b>
<b>Price</b>	A
<b>Quality</b>	A
<b>Responsiveness</b>	A
<b>Punctuality</b>	A
<b>Professionalism</b>	A